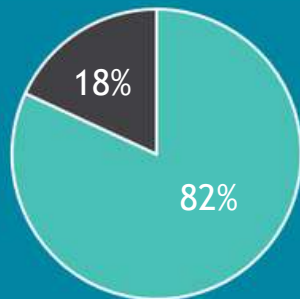




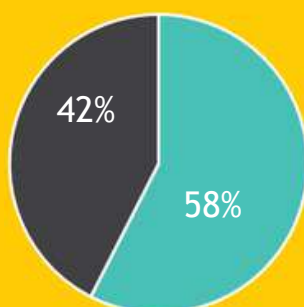
# THE LEARNING LOOP

## ORGANISATIONAL MANDATORY COMPETENCY COMPLETIONS



Completed Outstanding

## ORGANISATIONAL CAPABILITY PLAN COMPLETIONS



Completed Outstanding

Welcome to *The Learning Loop*, the new newsletter from Learning Services here to draw your attention to all things education happening at CGHS each month!

## IN THIS EDITION



Discover the new LEARN offerings from Vision 20/20 Australia & HealthShare Victoria



Refresh yourself on our regular training sessions as well as the array of all-day workshops on offer



Learn about the Library's *Topic of the Month*, including available resources to help you become an expert



Get acquainted with the friendly faces of the Learning Services team



LEARN

# LEARN UPDATES

The following courses recently received upgrades in LEARN:

- Falls Prevention in Home Care
- Falls Prevention in Residential Aged Care
- Assist Clients with Medication

Staff that had started these courses but not completed them were informed prior to the upgrade. Anyone who did not finish the course prior to the upgrade will have to re-start their training.

For staff that had previously completed this training, your completion data remains so you do not have to redo any training.

As always, if you have any LEARN related enquiries or have found any technical issues with a course, please contact LEARN Support at:

[LEARN.support@cghs.com.au](mailto:LEARN.support@cghs.com.au)

Did you know we have  
187 courses in our  
LEARN catalogue!

## Vision 20/20 Australia Modules

Vision 20/20 Australia have created a suite of modules covering a variety of eye health related topics.

Aimed towards the further education of healthcare professionals, these modules include:

- Advanced Eye Care training for Primary and Allied Health
- An Introduction to Eye Health and Vision Care
- Children's Vision
- Common Eye Conditions
- Diabetes and Eye Health
- Ocular Emergencies

All courses can be found in the LEARN catalogue and are self-enrol courses.



## HealthShare Victoria Courses

HealthShare Victoria have recently provided CGHS with two new courses.

*HSV - Purchasing Policies*, is designed to support understanding and implementation of said policies.

*HSV - Probity, Integrity and Ethics* is an overhaul of their previous training in this area. This new training has been broken down into two parts:

- Module 1 - covers fundamentals. Must be completed first.

- Modules 2 & 3 - covers practical application and case study. It is compulsory for Procurement professionals and optional for all others.

Procurement professionals are requested to self-enrol in, and complete the *HSV - Probity, Integrity and Ethics* training by June 30<sup>th</sup>.





### Strengthened Aged Care Standards

Available on LEARN are 7 courses that provide education on the 7 *Strengthened Aged Care Standards*.

These standards are outlined in the graphic below.

Courses are individually available for self-enrolment or you can enrol in the entire suite by searching *Strengthened Aged Care Standards Modules 1-7*.



## KNOW YOUR STANDARDS

How well do you know your Aged Care Standards and NSQHS Standards?

LEARN has recently updated our available Aged Care Standards training.

This follows the release of the *Strengthened Aged Care Standards*.

Any training related to the previous standards will soon be removed from LEARN.

As with other course updates, anyone who was in the process of completing the previous Aged Care Standards training has been contacted.

In addition to the *Strengthened Aged Care Standards*, we are currently sourcing education relating to the *NSQHS Standards*.

However, there is currently a module surrounding *Comprehensive Care* available in the LEARN catalogue.

### NSQHS Standards

-  Standard 1: Clinical Governance
-  Standard 2: Partnering with consumers
-  Standard 3: Preventing and controlling infections
-  Standard 4: Medication safety
-  Standard 5: Comprehensive care
-  Standard 6: Communicating for safety
-  Standard 7: Blood management
-  Standard 8: Recognising and responding to acute deterioration



## EDUCATION OPPORTUNITIES

This month brings an array of in-person workshops for staff to attend.

As always, there are our monthly BLS, ALS, and CVAD sessions (see further information to the left of this page). Ward based BLS sessions are run by Ward Champions, while all other monthly training is run by the Learning Services Team.

The Grand Round will also run on both Tuesday 5<sup>th</sup> of May and Tuesday 19<sup>th</sup> of May. Keep an eye out closer to these dates for circulation regarding the presenters and topics.

Elsewhere, we also have a robust offering of All Day Workshops on offer throughout the month. Topics of interest will be:

- Acute Paediatrics
- ECG Interpretation
- CVAD

Further information regarding these workshops can be found on the next 2 pages.

Did you know our most frequently run education session in 2026 across CGHS is Basic Life Support!

## REGULAR TRAINING

### Monthly Education Sessions:

#### Basic Life Support (BLS) -

- Friday 1<sup>st</sup>, 2:00PM @ Medical Ward
- Monday 4<sup>th</sup>, 2:00PM @ Surgical Ward
- Tuesday 12<sup>th</sup>, 2:00PM @ W&C Ward
- Wednesday 13<sup>th</sup>, 2:30PM @ Monash Downstairs Skills Lab
- Wednesday 20<sup>th</sup>, 2:00PM @ Medical Imaging
- Thursday 28<sup>th</sup>, 2:00PM @ Heyfield

#### Advanced Life Support (ALS) Tier 1 -

- Thursday 21<sup>st</sup>, 1:45PM @ Monash Downstairs Skills Lab

#### Advanced Life Support (ALS) Tier 2 -

- Thursday 6<sup>th</sup>, 12:00PM @ Monash Downstairs Skills Lab

#### PICC (CVAD) -

- Wednesday 6<sup>th</sup>, 2:00PM @ Monash Upstairs Skills Lab

#### TIVAD (CVAD) -

- Thursday 7<sup>th</sup>, 2:00PM @ Monash Upstairs Skills Lab

#### Grand Round -

- Tuesday 5<sup>th</sup>, 12:30PM @ Board Room
- Tuesday 19<sup>th</sup>, 12:30PM @ Lecture Hall



**Acute Paediatrics  
RCH Outreach Education**

Join us for the Education Hub Outreach Program that offers paediatric education and training in collaboration with regional health services.

**Paediatric Care the whole picture:**

- Building trust and rapport within paediatrics
- Paediatric assessment & recognition of deterioration

**Workshop Inclusions:**

- Anaphylaxis
- DKA
- Head Injury
- Respiratory Assessment

When: Thursday 14<sup>th</sup> May 2026, 8:30AM to 4:00PM  
Where: Lecture Hall, Sale Campus  
Cost: \$60.00 Per Person (includes morning tea & lunch)



**Basic ECG Interpretation  
Simon Plapp Workshop**

This course will simplify cardiac rhythm recognition so that you can quickly & easily identify rhythm changes (why they occur, their clinical relevance, and how to manage them). You will be guided through the process of performing a systematic 12 lead ECG interpretation to assist in identifying where a patient is having or has had an AMI.

**Principles of Electrophysiology Cardiac Rhythm Recognition:**

- Normal & Variations of normal
- Atrial Arrhythmias
- Junctional Arrhythmias
- Ventricular Arrhythmias

**12 Lead ECG Interpretation:**

- Understanding lead placement and groupings
- Recognising ischaemic and infarction changes (old & new)

When: Wednesday 20<sup>th</sup> May 2026, 8:30AM to 4:00PM  
Where: Lecture Hall, Sale Campus  
Cost \$60.00 Per Person (includes morning tea & lunch)



**CVAD Study Day  
Dr Kerrie Curtis**

Join us for the Education CVAD Program that offers education and training in collaboration with regional health services.

**Topics will include:**

- Foundations of Vascular Access
- CVAD selection and insertion
- Dressing management: Current evidence and practical
- Patency and IV administration practical
- Complications, prevention, management and practical

When: Thursday 21<sup>st</sup> May, 8:30AM to 4:30PM  
Where: Lecture Hall, Sale Campus  
Cost: \$60.00 Per Person (includes morning tea & lunch)





## Advanced ECG Interpretation Simon Plapp Workshop

This course builds on knowledge gained from the Cardiac Rhythm & 12 Lead ECG Interpretation course. Advanced ECG concepts include interpretation of right and posterior wall infarction, axis deviation and bundle branch blocks, and detecting unusual ECG presentations.

### Workshop Includes:

- Review of electrophysiology
- Review of 12 Lead ECG Interpretation
- Lead placement and groupings
- Recognising ischaemic and infarction changes
- Detecting R & Posterior wall STEMI
- Management of ACS & differentiation of chest pain
- Causes & calculation of Axis deviation
- L&R Ventricular hypertrophy & identifying possible valve disorders
- Bundle branch blocks
- Unusual ECG occurrences
- PE, Pericarditis, Takotsubo, Wolf-Parkinson White and other syndromes, Digoxin effects, Hyperkalaemia, etc.

When: Wednesday 27<sup>th</sup> May 2026, 8:00AM to 4:00PM

Where: Lecture Hall, Sale Campus

Cost: \$60.00 Per Person (includes morning tea & lunch)



## 2027

## GRADUATE NURSE & MIDWIFERY PROGRAM FACE TO FACE INFORMATION DAY



CENTRAL  
GIPPSLAND  
HEALTH

*Come and join us to discover the opportunities, support and experiences that will shape your future career as a Graduate Nurse at Central Gippsland Health.*

### Details

Tuesday the 5<sup>th</sup> May from 10am - 12pm in the  
Lecture Hall at Central Gippsland Health - Sale  
Campus

### Contact

Tam Jeremiah & Rhys Cuthill  
(03) 51 438 516  
tamsin.jeremiah@cghs.com.au  
Rhys.cuthill@cghs.com.au



**BOOK NOW**

Did you know the largest education attendance in 2025 was the Fetal Surveillance Education Program.



# COMING SOON

Learning Services are always hard at work developing new educational opportunities for staff at CGH.

The training highlighted on this page is currently in development.

Further information will be released once it is available to staff for enrollment.

## Preceptorship Workshop

What is it?

A combination of both online and in-person learning, the Preceptorship training is designed to support healthcare professionals in developing the skills and confidence needed to guide, support, and assess learners in clinical practice.



## Nurse Initiated Pathology

What is it?

This course is a digitisation of a previously paper-based learning package. Combining both online learning and practical assessment, this course is designed to educate nurses about the specifics surrounding particular pathology tests.



If you are seeking education surrounding a specific topic, please send an enquiry to:

[learning.services@cghs.com.au](mailto:learning.services@cghs.com.au)



## LIBRARY NEWS

This month's spotlight topic is **Aged Care**.

Our library resources are continuously growing with a dynamic collection of information types and titles.

Recent **Aged Care** resources include:



## JOURNAL ARTICLES

Leonard, S., Henderson, E., & Mitchell, G. (2026). Effectiveness of Music Therapy for Delirium in Acute Hospital Settings: A Scoping Review. *Nursing Reports*, 16(1), 23. <https://doi.org/10.3390/nursrep16010023>

Mevin, Shahada. Informed Consent (Older Adults): Residential Aged Care Facility. (2023). Retrieved from <https://ovidsp.ovid.com/ovidweb.cgi?T=JS&PAGE=reference&D=jbi&NEWS=N&AN=JBI21420>.

Moloney, C., Beccaria, G., Issac, H., Terry, V., & Taylor, M. (2025). Understanding aged care emergency department presentations: The voices of nurses from residential aged care facilities. *Australian Journal of Advanced Nursing*, 42(4), 24-32. <https://doi.org/10.37464/2025.424.1806>

Lekas, H.-M., Pahl, K., & Fuller Lewis, C. (2020). Rethinking Cultural Competence: Shifting to Cultural Humility. *Health Services Insights*, 13, 1-4. <https://doi.org/10.1177/1178632920970580>

Poudel, D. B., Aledeh, M., Parveen, N., Ishfaq, M., Golbourn, L.-M., Ali, Y., Lazzari, C., & Kotera, Y. (2025). Compassion in Healthcare: A Narrative Review of Cross-Cultural Perspectives. *Journal of Healthcare Leadership*, 17, 665-680. <https://doi.org/10.2147/JHL.S555896>

Preziosi, J., Portaleone, S., Colagiovanni, E., Tedesco, G., Rizzi, F., Rega, M. L., Danza, M., Lanzone, A., & Anderson, G. (2025). Predictors of cultural competence among healthcare professional in maternity department: A systematic review. *Midwifery*, 142. <https://doi.org/10.1016/j.midw.2025.104285>

Did you know the CGH Library Website had 4,898,085 visits in 2025!



# EDUCATION CALENDAR

Day	Time	Topic	Venue	Audience	Contact
Week commencing					
Friday 1st	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
	14:00 - 15:00	Basic Life Support	Medical Ward	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
Monday 4th	08:00 - 16:00	Undergraduate Orientation	Monaash Building - Computer Training Room	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
	08:00 - 10:00	Reg Orientation	Monash Building - Downstairs Skills Lab	New Reg	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
	14:00 - 15:00	Basic Life Support	Surgical Ward	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
Tuesday 5th	10:00 - 12:00	Grad Information Session	Lecture Hall	Undergraduate Students	Tasmin Jeremiah/Rhys Cuthill Phone: 5143 8516 (ext. 98516)
	12:30 - 13:30	Grand Round	Board Room	Clinical Staff	Preksha Ashok Preksha.Asok@cghs.com.au
	14:00 - 15:00	ED Education	Monash Building - Upstairs Conference Room	ED Staff	Laura Lace Phone: 5143 8514 (ext. 98514)
	14:00 - 15:00	Transition Program - Catch up	Monash Building - Telehealth Room	Transition Program Staff	Carolyn Platt Phone: 5143 8544 (ext. 98544)
	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)



Wednesday 6th	12:00 - 15:30	ALS Tier 2	Monash Building - Downstairs Skills Lab	Clinical Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
	13:00 - 14:00	Ward Clerk Training	Monash Building - Computer Training Room	Ward Clerks	Learning Services learning.services@cghs.com.au
	14:00 - 15:00	PICC - Practical Session	Monash Building - Upstairs Skills Lab	Clinical Staff	Angela Leeson Phone: 5144 8615 (ext. 98615)
	14:30 - 15:30	Mandatory Intern Training	Monash Building - Upstairs Conference Room	Interns	Preksha Ashok Preksha.Ashok@cghs.com.au
Thursday 7th	12:00 - 14:00	ED Registrars Education	Monash Building - Upstairs Conference Room	ED Reg / HMO's	Learning Services learning.services@cghs.com.au
	14:00 - 15:00	TIVAD - Practical Session	Monash Building - Upstairs Conference Room	Clinical Staff	Angela Leeson Phone: 5144 8615 (ext. 98615)
Friday 8th	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Monday 11th	08:00 - 16:00	Undergraduate Orientation	Monash Building - Computer Training Room	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Tuesday 12th	08:30 - 16:00	Organisation Orientation	Lecture Hall	New CGH Staff	Learning Services learning.services@cghs.com.au
	14:00 - 15:00	ED Education	HR Meeting Room	ED Staff	Laura Lace Phone: 5143 8514 (ext. 98514)
	14:00 - 15:00	Basic Life Support	Women's and Childrens Ward	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
Wednesday 13th	09:00 - 14:00	Maternity Skills Workshop	Lecture Hall	Women's and Children's Staff	Vanessa Robinson Phone: 5144 8513 (ext. 98513)
	14:00 - 15:00	Basic Life Support	Monash Building - Downstairs Skills Lab	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
	14:30 - 15:30	Mandatory Intern Training	Monash Building - Upstairs Conference Room	Interns	Preksha Ashok Preksha.Ashok@cghs.com.au
Thursday 14th	08:30 - 16:00	RCH Outreach Workshop	Lecture Hall	Women's and Children's Staff	Vanessa Robinson Phone: 5144 8513 (ext. 98513)
	12:00 - 14:00	ED Registrars Education	Monash Building - Upstairs Conference Room	ED Reg / HMO's	Learning Services learning.services@cghs.com.au
Friday 15th	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)



Monday 18th	08:00 - 16:00	Undergraduate Orientation	Monash Building - Computer Training Room	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Tuesday 19th	12:30 - 13:30	Grand Round	Lecture Hall	Clinical Staff	Preksha Ashok Preksha.Ashok@cghs.com.au
	14:00 - 15:00	ED Education	Monash Building - Upstairs Conference Room	ED Staff	Laura Lace Phone: 5143 8514 (ext. 98514)
	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Wednesday 20th	08:20 - 16:00	Simon Plapp - Basic ECG Workshop	Lecture Hall	Clinical Staff	Learning Services learning.services@cghs.com.au
	14:00 - 15:00	Basic Life Support	Medical Imaging	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
	14:30 - 15:30	Mandatory Intern Training	Monash Building - Upstairs Conference Room	Interns	Preksha Ashok Preksha.Ashok@cghs.com.au
Thursday 21st	08:30 - 16:30	CVAD Study Day	Lecture Hall	Clinical Staff	Learning Services learning.services@cghs.com.au
	12:00 - 14:00	ED Registrars Education	Monash Building - Upstairs Conference Room	ED Reg / HMO's	Learning Services learning.services@cghs.com.au
	13:45 - 14:45	ALS Tier 1	Monash Building - Downstairs Skills Lab	Clinical Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
Friday 22nd	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Monday 25th	08:00 - 16:00	Undergraduate Orientation	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Tuesday 26th	14:00 - 15:00	ED Education	Monash Building - Upstairs Conference Room	ED Staff	Laura Lace Phone: 5143 8514 (ext. 98514)
	14:00 - 15:00	PACE Undergraduate Education	Monash Building - Downstairs Conference Room	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)
Wednesday 27th	08:30 - 16:00	Simon Plapp - Advanced ECG Workshop	Lecture Hall	Clinical Staff	Learning Services learning.services@cghs.com.au
	14:30 - 15:30	Mandatory Intern Training	Monash Building - Upstairs Conference Room	Interns	Preksha Ashok Preksha.Ashok@cghs.com.au
Thursday 28th	12:00 - 14:00	ED Registrars Education	Monash Building - Upstairs Conference Room	ED Rego / HMO's	Learning Services learning.services@cghs.com.au
	13:30 - 14:30	Grad Debrief	Monash Building - Computer Training Room	Graduate Nurses / Midwives	Tasmin Jeremiah/Rhys Cuthill Phone: 5143 8516 (ext. 98516)
	14:00 - 15:00	Basic Life Support	Heyfield	CGH Staff	Rebecca Sultana Phone: 5143 8544 (ext. 98544)
Friday 29th	14:00 - 15:00	PACE Undergraduate Education	Lecture Hall	Undergraduate Students	Undergrad Team Phone: 5143 8511 (ext. 98511)



# LEARNING TEAM PROFILES

Looking for assistance with education or LEARN? Here is a rundown of our wonderful team and their areas of expertise!

## MANAGERS

Overseeing the day to day managerial operations of the learning services department that includes things such as facilitating partnerships with external stakeholders & ensuring that we operate within a budget

## ACTING



Amy



Vanessa



Katelyn



Janette



Casey



Angela

## UNDERGRADUATE TEAM

Supporting undergraduate nurses in their placements at CGH

## GRADUATE COORDINATORS

Coordinating the Graduate Nurse and Midwifery program



Tamsin



Rhys



Carolyn

**TRANSITION PROGRAM  
COORDINATOR**

Coordinating the Nursing Transition  
to Specialty program

**CLINICAL EDUCATORS**

Supporting clinical staff in  
key educational areas

**THEATRE &  
RESUSCITATION**



Rebecca

**CRITICAL  
CARE**



Anne

**EMERGENCY**



Laura

**ACTING  
MIDWIFERY &  
PEADIATRICS**



Ilvy

**ALLIED HEALTH  
EDUCATORS**

Supporting the Allied Health staff  
and facilitating placements for  
Allied Health students at CGH



Kylie



Monique

**NON-CLINICAL  
EDUCATORS**

Supporting the training  
needs of staff in non-clinical  
roles



Marcela



Beth

**LEARN SUPPORT &  
INSTRUCTIONAL  
DESIGNER**



Emma

**ADMINISTRATION  
ASSISTANT**



Blaise

**ADMINISTRATION &  
EDUCATION SUPPORT**

Providing administration for the  
team, administrating LEARN